

Q: What is QuickFee?

A: QuickFee is a payment portal for processing electronic payments made to Eder, Casella & Co.

Q: How do I access QuickFee?

A: On the homepage of www.edercasella.com, at the top of the screen, click on the Pay Invoice button.

Q: What are my options for payment methods through QuickFee?

A: There are three options: 1) Credit Card 2) ACH/Bank Transfer; 3) Payment Plan (for balances over \$2,000).

Q: QuickFee asks for my Client ID - I don't know it, so what do I input?

A: Your actual Client ID is not required. Simply input the name on the account that you are paying. Likewise, with an invoice number – if you don't know it, you can input N/A.

Q: Is my banking or credit card information stored in QuickFee?

A: No, for liability purposes, no banking or credit card information is stored.

Q: Are there fees associated with paying electronically?

A: For ACH/Bank Transfer, there are no fees; for Credit Card, a QuickFee charge of 3% for processing will be added; and for Payment Plans, an interest rate will apply based on the term of the payment plan.

Q: What are the term options for a Payment Plan?

A: A payment plan can be set up for balances greater than \$2,000 for 3, 6, 9, or 12 months at varying interest rates.

Q: How much will I pay in total for a Payment Plan?

A: The total amount paid depends upon the term selected. Our firm can provide you with quotes for the different terms to help you decide which term is best for your needs. Simply contact our office and we will be happy to provide you with the requested quote(s).

Q: Is there a fee for early pay off of the Payment Plan?

A: No, there is no early pay off fee.

If you have further questions or comments regarding QuickFee, please do not hesitate to contact our office.